



## *Our Terms and Conditions*

BUSH AIR CARGO dba GOLDEN ERA AVIATION TERMS AND CONDITIONS OF CARRIAGE & PURCHASE OF SERVICES. Golden Era Aviation is hereinafter also referred to as The Company.

### ***CHECK-IN REQUIREMENTS***

Arrive at our meeting point 45 minutes before departure time stated on your ticket. If you arrive after departure time, your place on the tour cannot be guaranteed or refunded. Please contact us some days in advance, to make sure the weather outlook looks good, and nothing has changed with your booking.

### ***DANGEROUS GOODS***

For safety reasons, the Company reserves the right to "offload" items deemed a risk to passengers, aircraft, and employees.

### ***ADULT***

An adult is classed as any person 18 years old and over. Photo identification may be required at time of check-in.

### ***CHILD***

A child is classed as any person from 2–18 years old. Identification may be asked required at the time of check-in. Childs need to be accompanied by an adult.

### ***INFANT***

An infant is classed as any person 0–2 years old. Infants need to be accompanied by an adult.

### ***PASSENGER WEIGHTS***

Due to the nature of aircraft travel, we are limited to a per passenger standard weights. Where passenger weights exceed these standards, numbers of passengers carried per flight may be reduced. Please feel free to send us an email at [info@goldeneraaviation.com](mailto:info@goldeneraaviation.com) if you have any questions regarding our weight limit policy.

### ***SEATS***

Golden Era Aviation reserves the right to change the seating of passengers.



## ***PRICES***

All prices are priced in USD and include service taxes and VAT.

## ***LIABILITY & RESPONSIBILITIES***

Golden Era Aviation shall not be liable for any loss, damage, injury, death, delay, inconvenience, cost or expense whatsoever, sustained, occasioned or incurred arising out of or in connection with the purchaser's use or participation in any service in which the Company is not a provider of the service unless it was caused by an act or omission on the part of The Company.

Golden Era Aviation will not be liable for any loss of or damage to purchase's personal property, ill health, delays or disruptions, or changes in transport schedules or services unless caused by any act or omission on the part of Golden Era Aviation.

To the best of their information and belief based on details furnished by the suppliers of the services, Golden Era Aviation understands the descriptions of services supplied to be true and correct as at the time of supplying of the information and can accept no responsibility for changes to services that subsequently occur.

The Company does not accept liability in contract or in tort for any damage, loss, delay, additional expense or inconvenience caused directly or indirectly by force majeure or other events which are beyond its control, or which are not preventable by reasonable diligence on its part, including but not limited to, war, civil disturbance, fire, floods, eruption, atypical weather conditions, acts of God, acts of government or other authorities, accidents to or failure of machinery or equipment or industrial action.

The Company reserves the right to change fares before payment and without notice. The Company reserves the right to change, cancel or withdraw any bookings made for a passenger or decline to accept or retain any person on any flight or package. And further shall be under no obligation to any person as a result of any inaccuracy, misdescription or changes to any itinerary, or for losses or additional expenses due to delays in air or other transport services, sickness, weather, eruption, quarantine, or other causes such as a bereavement.

The traveler acknowledges, that once payment for any travel and or package has been confirmed, that their travel and any other services offered were based on these terms and conditions and it is the travelers' responsibility to read and understand the terms offered, booking conditions and responsibilities before the booking is made. The traveler acknowledges that the Company is under no obligation to refer to the terms and conditions at the time of booking but have them available if requested.

If any portion of the above conditions is inconsistent with or breaches any applicable law, it shall be void and of no effect. Where the purchase acquires or holds himself/herself out as acquiring Golden Era Aviation's services of any of the Services herein for business purposes, the provisions of local US laws and regulations will not apply to the supply of any of those services and the Company will not be liable for any resulting loss or damage including any consequential loss or damage howsoever caused.

Golden Era Aviation reserves the right to apply additional and or special terms and conditions to individual services provided and they then become part of these terms and conditions. In such cases, the customer will receive notice of these terms during his booking process.

Any claim arising out of the provision of services by Golden Era Aviation will be governed only by the laws of the United States of America.

Golden Era Aviation vintage flight tours are operated under Part 91 rules.

Please inform us if a person in your party has a food allergy.



### ***CANCELLATIONS***

All cancellations must be made by letter or e-mail and confirmed by Golden Era Aviation. We are obliged to charge cancellation fees as follows:

- 90 days or more notice – 100% refund
- 30 – 90 days notice – 90% refund
- 14 – 30 days notice – 50% refund
- Within 14 days – we are unable to refund
- Positive COVID test within 30 days of travel – 100% refund

If you have concerns that you might not be able to make your trip, we recommend that you obtain Trip Cancellation Insurance. A short-term travel insurance policy can cover non-refundable trip costs due to personal or family illness or accident.

With your safety in mind, we reserve the right to cancel flights/tours or change the itinerary due to weather conditions or any other factors beyond our control.

### ***FOR ALL BOOKINGS***

Bush Air Cargo dba Golden Era Aviation – [goldeneraaviation.com](http://goldeneraaviation.com)

P.O. BOX 3363  
Palmer, AK 99645

301 S. Palmer Airport Road  
Palmer, AK 99645

General: +1-907-230-8204  
Bookings: +1-907-947-0998  
[info@goldeneraaviation.com](mailto:info@goldeneraaviation.com)